

Notice of References Cited	Application/Control No. 09/465,690	Applicant(s)/Patent Under Reexamination LEAMON ET AL.	
	Examiner Andre Boyce	Art Unit 3623	Page 1 of 1

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	A	US-6,456,996	09-2002	Crawford et al.	707/1
	B	US-5,621,790	04-1997	Grossman et al.	379/266.08
	C	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Jacobs, Larry W. and Bechtold Stephen E., Microcomputer-based Workforce Scheduling, 1993, International Journal of Service Industry Management, Volume 4 Number 1, pages 36-48. DIALOG, File 15.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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